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HE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of:

Luban et al.

Application No.:

10/043,621

Group Art Unit:

TBA

Filed:

January 11, 2002

Examiner:

TBA

For:

CUSTOMER LOYALTY

FOR SUCH PROGRAMS

PROGRAMS AND

SYSTEMS AND METHODS

Attorney Docket

10031-007

No.:

PRELIMINARY AMENDMENT

Assistant Commissioner for Patents Washington, D.C. 20231

Sir:

In accordance with the Rules of Practice, please enter the following preliminary amendment. Attached please find a marked-up version of the section replaced in the specification.

IN THE SPECIFICATION:

Amend the specification by deleting the section titled: <u>CROSS REFERENCE TO</u>

<u>RELATED APPLICATIONS</u> and replace it with the following:

W

This application is a continuation-in-part of U.S. Application No. 09/400,417, filed September 21, 1999, incorporated herein by reference, and additionally claims the benefit of U.S. Provisional Application No. 60/268,044, filed February 12, 2001, incorporated herein by reference.